

Board Meeting

Date and time:	Wednesday 8th February 2023 at 1pm
Attendees:	<ul style="list-style-type: none"> • Meredith Bates (MB), Mott MacDonald– Chair • Brigid Rogers (BR), WQ TMA Coordinator • Fiona Knox (FK), Eke Panuku • Bridget Law (BL), Eke Panuku • Pete Bowden (PB), VHHL/Tramco • Sian Marek (SM), WSP • Olivia Heighton (OH), Precinct Properties • Emily Mulvey (EM), LT McGuinness • Graeme Gunthorp (GG), Auckland Transport
Apologies:	<ul style="list-style-type: none"> • Peter Busfield (PB), NZ Marine - VC • Anita Potgieter (AP), ASB • Brett Sweetman (BS), Park Hyatt Auckland • George Higgins-Smith (GHS), Genesis • Michael Hawes (MH), Warren and Mahoney • Tracey Ryan (TR), Eke Panuku • Sharon Byrne (SB), Auckland Theatre Company • Finnbar Kerr-Newell (FKN), LT McGuinness • Genevieve Sage (GS), Waitemata Local Board • Greg Moyle (GM), Waitemata Local Board
Guests:	<ul style="list-style-type: none"> • Viv Beck (VB), Heart of the City • Tania Loveridge (TL), Heart of the City
Notes taken by:	Brigid Rogers
Meeting held at:	Mott MacDonald offices, Wynyard Quarter

Item	Discussion and Action	By who
1	<p>Apologies and notes from last meeting / matters arising</p> <p>The notes of the last meeting held in November were agreed. Proposed by MB and seconded by SM. There were no matters arising.</p>	
2	<p>Strategic Direction for Heart of the City (HOTC) BID</p> <p>MB welcomed VB and TL to the meeting. VB outlined the work that HOTC were undertaking in order to prepare their next Strategic Plan. They are keen to gather feedback and get views from the TMA as well as individual TMA members. VB explained that they were looking ahead to the next 3 years and want to hear what the priorities are. VB acknowledged that Wynyard Quarter was still undergoing redevelopment. City Rail Link will dramatically change access to the City Centre and the Access For Everyone programme will speed up progress. The NZ International Convention Centre will be coming online and that will bring new business to the city centre. HOTC are keen to build an urban community with a 24/7 offering.</p> <p>VB noted that the city centre had been hit hard by Covid, but some sectors had bounced back better than others. Recent surveys suggest that 20% of spend is now coming from tourists. There are some concerns around the growing trend of working from home – and this will impact on city centre businesses. VB noted that events and activations will help draw people back into the CBD. HOTC are keen to get down to 4 key priorities.</p> <p>GG commented that he had heard that Friday was the busiest footfall day of the week. TL explained that in recent times the return of cruise ships had added huge footfall into the CBD. BR noted that anecdotally Fridays were a day when many office workers chose to work from home.</p> <p>SM commented that east West connections into Wynyard Quarter were still poor. Getting from Queens Street into WQ was still a challenge.</p> <p>BR mentioned the frustration that the Te Wero crossing is opened by a single maritime vessel when dozens of people are made to stand and wait. Perhaps it was time for a change in priorities? A simple solution could be a set time for the bridge to open for marine traffic.</p>	

	<p>OH noted that crime and security were seen as issues for the wider city centre. There was a perceived lack of police presence.</p> <p>VB asked why people who didn't live or work in the CBD would chose to visit – what are they looking for?</p> <p>FK suggested that more family focused events would be popular. Less reliance on alcohol and they would then serve a wider community base. There are many attractive destinations in the CBD but its about creating things to engage with along the way.</p> <p>EM mentioned that residents were very concerned about the ongoing boy racer issues as well as antisocial gatherings at the basketball courts (late at night).</p> <p>GG noted that the CBD should be a place where people aspire to live, especially younger people. WQ already has the high end apartments, generally more mature residents, but the CBD should be trying to attract younger people.</p> <p>TL asked how working from home had impacted facilities management?</p> <p>PB questioned the numbers still working from home and gave examples of businesses where all staff were back in the office 100%.</p> <p>FK noted that this wasn't the case for some businesses who have adopted a much less rigid approach.</p> <p>GG noted that there was lots of data from around the globe – it's a big social experiment.</p> <p>BR asked if HOTC might consider collecting real data from CBD and WQ businesses. BR noted that some businesses are occupying just 50% of their office space on certain days. BR noted this could lead to businesses downsizing office space (subletting was already taking place) or moving out of the area altogether – such as Air NZ. If others followed suit that could have a negative impact.</p> <p>VB confirmed that HOTC were keen to encourage staff to be back in the office. There is a lot of international research but they could think about their own research project. VB was keen to know how HOTC should be focusing on residents, students, workers?</p> <p>BR mentioned the importance of having PT options running 24/7 as well as comments that had been made to her about the city centre not being safe for young men - unprovoked attacks.</p> <p>FK noted that Sydney was doing work around nighttime economy.</p> <p>SM noted that the disruption with the railways was forcing people back into driving, or just working from home. SM thought that the comms around rail weren't well handled and more could be done to help commuters understand their options.</p> <p>MB commented that reliability and consistency were what would bring people back into using PT.</p> <p>GG asked if rail replacement buses were working as an option.</p> <p>SM noted that staff opted to WFH instead.</p> <p>BR mentioned improving the connectivity between Westhaven and WQ – especially for growing number of active mode users, as well as connecting to Victoria Park. The six lanes of traffic on Fanshawe Street is a huge barrier.</p> <p>VB noted that at the moment there were 4 themes: A place that's loved; need for more people (live, study, work etc.); a vibrant place; a safe/clean welcoming environment.</p> <p>BR asked that connected be considered as transport and connectivity play a vital role. BR noted that HOTC had the weight of a lot of businesses, residents etc. behind it and its lobbying and advocacy role were important.</p> <p>VB mentioned that HOTC run on a small team and they therefore need to focus their efforts.</p> <p>PB mentioned events were important but used NYE as an example of how things could be improved. Always chaotic and sometimes unsafe. GG agreed that getting the events right was critical for a successful CBD.</p> <p>TL noted that with budget cuts the next 3 years would be challenging. TL noted that businesses could still provide comments as feedback was ongoing. BR to circulate a link to all Board members.</p> <p>MB thanked VB & TL for attending.</p>	BR
3	<p>Future direction of the TMA</p> <p>MB asked Board members to share any thoughts on the future direction for the TMA. SM mentioned that the comms around the rail disruption had been lacking and could the TMA do more to help push those kind of messages out. SM mentioned how good the bus video on the TMA website was. SM suggested circulating that more widely. Perhaps having a LinkedIn online presence might help.</p> <p>MB commented that sharing transport info with new starters could be a good way of encouraging sustainable commuting patterns early on. OH mentioned that the same kind of information is important for prospective tenants. They want to know the area is well connected.</p> <p>EM commented that tenants would like to see more CCTV and enforcement to improve safety and security in the area.</p> <p>FK confirmed that the roll out of new CCTV cameras in the area(and along the waterfront) had already begun.</p>	

	<p>SM suggested that links be included in the next STS to encourage people to look at TMA coms and know what we do.</p> <p>MB thought that promotions and activations might encourage commuters to look more closely at comms. Also important was who the comms came from, so getting key people within organisations to circulate comms was important. GG mentioned that building managers could also play a role in distributing comms. FK offered that any messaging could go out in the EP e-newsletters. FK suggested that utilising existing channels was probably better than creating new ones, in a crowded comms space.</p> <p>BR asked if it would be useful to have regular financial updates at the Board meetings. This was agreed – GG suggested quarterly updates.</p> <p>BR suggested that perhaps a survey of the residents of WQ could be useful. BR recognised that AC had just released results from a survey of residents. EM thought that this would be welcomed by residents and that topic areas could be wider than just transport. Other parties could be involved.</p> <p>MB shared some thoughts which AP had emailed through</p> <p>Update on the Ferry Strategy – GG to follow up</p> <p>For many companies moving to EV fleets, many staff are still travelling to offices to access the charging infrastructure instead of charging at home. Home trickle charging is not supported by Worksafe, and installing home charges are expensive and not always possible or renters. It would be interesting to explore solutions with companies who are doing this really well, or maybe even Worksafe who are reviewing their guidelines at the moment.</p> <p>AT update on the bus strategy – the first trials were planned to start in 2023/4 – is that still on track? GG to report back at next Board</p> <p>Beaumont Street update – See AT update below</p> <p>Understanding Scope 3 emission reporting and staff commuting vs Work from home. (Not sure who the experts are in this area...)</p> <p>Explore ways to engage and network with more TMA members, who are not representative on the board.</p> <p>MB suggested that thoughts be circulated enabling all Board members to add in comments/ideas.</p>	<p>BR/BS</p> <p>GG</p> <p>GG</p> <p>BR</p>
<p>4</p>	<p>Updates</p> <p>Chair</p> <p>MM reported that a meeting with Auckland Light Rail had taken place. Dame Fran Wilde invited the TMA reps to a meeting to better understand the TMA view of Light Rail and meet and greet. Light Rail will be undertaking some further engagement shortly. MB mentioned that the TMA had offered to add in questions to the STS if ALR felt that would be desirable.</p> <p>Auckland Transport</p> <p>GG noted that the Bus Strategy was being delivered in 3 stages Route 20 will be moving to Daldy Street (date tbc). New terminus points were being developed (over by Victoria Park) and the Downtown car park is being redeveloped so there will be some services affected by that work.</p> <p>No update on Beaumont Street at this stage.</p> <p>Improvements planned to improve safety on Fanshawe Street – consultations starting March 2023. BR to arrange presentation.</p> <p>Eke Panuku</p> <p>FK commented that work was ongoing on Beaumont Street upgrade and that this would be a vital link to the new Headland park area.</p> <p>FK offered to do a presentation to the Board on the plans for the WQ area.</p> <p>Waitematā Local Board</p> <p>The reps are now confirmed as Genevieve Sage and Greg Moyle. They had sent their apologies for this meeting.</p>	<p>BR</p> <p>FK</p>
<p>5</p>	<p>Items of interest / AOB</p> <p>WQ Staff Travel Survey</p> <p>MB informed the Board that Mott MacDonald had been engaged by the TMA to undertake the STS this year. WSP had been invited to tender but had declined. Questions are being finalised and businesses being signed up.</p> <p>NZTA Walk it Wheel it events</p> <p>These are planned for Sundays in March. The last event clashes with the Auckland Boat Show. The TMA are keen to understand the details for these activations, and have a meeting arranged with NZTA.</p>	<p>BR</p>
<p style="text-align: center;">Date of next meeting Wednesday 1st March at WSP offices Beaumont Street</p>		